

Gabriel Farley

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 7401 Blackmon Rd., Apt. 707, Columbus, GA 31909

Professional Summary

Experienced and solutions-driven IT professional with over 18 years of success in educational technology environments. Demonstrates a strong record of supporting enterprise IT systems, managing device rollouts, and providing reliable end-user support. Known for proactive problem-solving, effective team collaboration, and technical versatility across multiple platforms. Currently pursuing career advancement into IT leadership to leverage strategic management skills gained through MBA coursework and extensive field experience.

Core Competencies

- End-User Support & Troubleshooting
 - Enterprise Chromebook Deployment & Google Admin Console
 - System Imaging, Deployment Tools (MDT, SDK, ADK)
 - Windows & macOS Platforms | Microsoft 365 | Apple & Google OS
 - Network Operations & Device Management
 - Programming Languages: Java, HTML, COBOL, C, C++, Visual Basic
 - Adobe Creative Suite | SQL Fundamentals
 - IT Governance & Project Management
 - Training & Mentorship of Technical Staff
 - Certifications: CompTIA A+, CompTIA Network+, Cisco CCNA Boot Camp
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Professional Experience**Computer Technician III**

Phenix City Board of Education — 2008 to Present

- Deliver responsive IT support across multiple campuses, servicing over 400 staff and faculty in a pre-K through 12th grade academic environment.
- Lead the enterprise enrollment and management of Chromebooks, streamlining provisioning and oversight through Google Admin Console.
- Install, troubleshoot, and maintain a variety of operating systems, printers, mobile devices, and networking hardware.
- Collaborate with IT teams on infrastructure upgrades, network reliability, cybersecurity initiatives, and systems optimization.
- Manage procurement and asset tracking, ensuring efficient use of resources and up-to-date inventory.
- Mentor new technicians and student interns to enhance department capabilities and knowledge transfer.
- Provided leadership beyond IT as head coach of Central High School's wrestling team, leading them to a state championship.

School Bus Driver

Phenix City Board of Education — August 2024 to Present

- Safely transport students on designated routes, maintaining strict adherence to all safety and conduct protocols.
 - Support the district's commitment to reliability and care in student transportation.
 - Maintain professional communication with administrators, families, and transportation teams.
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Education

Bachelor of Business Administration in Computer Information Systems Management

Columbus State University — May 2007

Master of Business Administration (MBA) in IT Management

Western Governors University — August 2025

Certifications & Training

- Class B CDL Drivers License
 - CompTIA A+ Certification
 - CompTIA Network+ Certification
 - Cisco CCNA Boot Camp (Completed)
 - CompTIA Security+ (Planned)
 - SQL Fundamentals (Completed)
 - Windows Deployment Tools: MDT, SDK, ADK
 - Microsoft Office & Exchange | Office 365
 - Adobe Creative Suite | Google Cloud SDK
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